

Maintenance Guide of your Ecodure Oak Natural Oiled Floor

Please Note: Flooring should be the last item to be installed in a re-model or new construction project. Trades performing work on other elements of the space are one of the most common causes of scratching and damage to flooring.

Timber floors are a living breathing item, thus it is important that temperature and humidity levels be maintained at a comfortable living temperature all year round. Ventilation should be provided at all times whether the building is occupied or not. High heat and fluctuating humidity levels can result in excessive expansion or contraction of planks.

Preventative care

- Remove all spills of food and drink promptly. Spills not removed by water or a damp cloth can be sprayed with Bona Wood Floor Cleaner and then wiped away;
- Don't vacuum your floor, unless following point 2 above;
- Don't use traditional squeeze or ringer type wet mops or a steam mop – excessive accumulation of water can cause the floor to swell or warp over time. If you have a spill or some splashing, wipe it up as soon as you can;
- Place good quality mats at exterior doors to trap sand, grit and gravel - we recommend another inside the entry;
- Avoid rubber backed or non-ventilated mats & rugs, as these can "sweat" on the floor;
- Don't let sand, dirt or grit build up on the floor or under furniture legs. This can act like sandpaper and abrade the floor finish, leaving it dull;
- Use protective felts, caps or pads on the feet of furniture wherever possible, especially dining room chairs;
- Do not use chairs with castors or wheels unless you are using a hard floor office chair mat. Alternatively remove castors from swivel chair and swap them for fixed glides. These allow chair to swivel but not roll back and forward which will cause undue wear to the floor coating - Rex Castors supply these;
- Be careful when moving heavy furniture or appliances. Lift if possible or slide them gently over the floor using a clean piece of upturned carpeting or felt;
- Trim your dog's claws to help avoid scratches and gouges;
- Oak has a mid range dent resistancy and will dent more easily than Compressed Bamboo, so avoid wearing high heels on your Oak floor;

How to clean your floor

Oiled floors offer a special finish which ensures a pleasant and natural living environment. In order to obtain lasting pleasure it is essential to care for the floor correctly, beginning immediately after installation. With the right care, the floor will become increasingly easy to clean and more hard wearing as the Natural Soap protects the floor with an invisible film making it more resistant to dirt.

After-Installation care

All newly installed floors must be oiled immediately after installation and before first use. There are a number of brands available, including Pallmanns (German) and WOCA (Denmark).

The following outlines how to use Pallmann's cleaning and care products. Please read the manufacturers literature and instructions for applying oils and cleaning. **If using WOCA please ensure to read manufacturers literature and instructions for applying oils and cleaning.**

Maintenance Cleaning

Remove dirt with a broom or vacuum cleaner, ensuring vacuum cleaner is used on the wood floor setting (a soft brush) and no metal or protruding bits are making contact with the floor, which could lead to damage.

Dilute **20ml** of Pallmann's Clean with 1 litre of water and mop the floor with a damp (not wet) mop.

Maintenance Care

Dilute **50ml** of Pallmann's Magic Oil Care with 1 litre of water and mop the floor with a damp mop.

Frequency

Do not over wash your floor or increase the ratio of product to water. This can do more harm than good – if you use too much cleaner you could strip the oil out of your floor. The frequency of Maintenance Cleaning and Maintenance Care will vary depending on the level of traffic and the amount of wear and tear the floor receives.

However, we offer a rough guide below:

Area	Maintenance Cleaning	Maintenance Care	Re-oiling
Residential	Recommended at least weekly	Approximately 2 monthly	Approximately every 12 months
Offices & Corridors	As above	Approximately every 2-4 weeks	Approximately every 6 months
Retail stores & Schools	As above	Approximately every 8-12 days	Approximately every 2-3 months

If your floor is looking greyish or tired mop the floor with undiluted Magic Oil Care or re-oil

Re-oiling

Firstly clean floor thoroughly – then dilute **100ml** of Pallmann's Cleaner with 1 litre of water and mop the floor. For extreme levels of dirt a brush or rotary floor cleaner can be used. Wipe the surface with clear water and let it dry. Please note, the oil used on your floor has a sell-by date and cannot be stored for long periods of time. Follow the instructions on the bottle, see the Pallmann's website (www.pallmann.co.nz) or WOCA website (www.designdenmark.co.nz). It is difficult to estimate how often this will need to be done; again it depends on the amount of wear and tear on the floor due to usage – see recommendation in above table.

Failure to comply with the maintenance guide and installation instructions will invalidate your warranty

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