

## Maintenance Guide for your Ecodure™ Bamboo Floor

**Please Note:** Flooring should be the last item to be installed in a remodel or new construction project. Trades performing work on other elements of the space are one of the most common causes of scratching and damage to prefinished flooring.

Bamboo floors are a living breathing item, thus it is important that temperature and humidity levels be maintained at a comfortable living temperature all year round. It is important to ensure that the Relative Humidity of the areas where the Bamboo flooring is installed, is managed and maintained between 40% - 60%. Failure to adhere to this, will effect the warranty. Ventilation should be provided at all times whether the building is occupied or not. High heat and fluctuating humidity levels can result in excessive expansion or contraction of planks.

### How to clean your floor

General cleaning at least once every week is recommended:

1. Sweep floor with a soft broom or swish with a micro-fibre dust mop. This will remove dust, crumbs, pet hair and so on;
2. Alternatively, a vacuum cleaner that has the correct setting for wood floor cleaning may also be used, but care must be taken that there are no metal or protruding parts that can cause damage to the floor or scratch the surface coating;
3. To wash, use a spray bottle to lightly moisten the floor with water and then go over the floor with a microfibre mop. Misting the floor lightly with water increases the friction of the mop head, lifting dirt onto the microfibre pad. For heavier soiling not removed by this method, Bona Wood Floor Cleaner, can be used instead of the water spray.

### Preventative care

- Remove all spills of food and drink promptly. Spills not removed by water or a damp cloth can be sprayed with Bona Wood Floor Cleaner and then wiped away;
- Don't vacuum your floor, unless following point 2 above;
- Don't use traditional squeeze or ringer type wet mops or a steam mop – excessive accumulation of water can cause the floor to swell or warp over time. If you have a spill or some splashing, no panic, but wipe it up as soon as you can;
- Place good quality mats at exterior doors to trap sand, grit and gravel - we recommend another inside the entry;
- Avoid rubber backed or non-ventilated mats & rugs, as these can “sweat” on the floor;
- Manage Relative Humidity levels (40%-60%) at all times;
- Don't let sand, dirt or grit build up on the floor or under furniture legs. This can act like sandpaper and abrade the floor finish, leaving it dull;
- Use protective felts, caps or pads on the feet of furniture wherever possible, especially dining room chairs;
- Do not use chairs with castors or wheels unless you are using a hard floor office chair mat. Alternatively remove castors from swivel chair and swap them for fixed glides. These allow chair to swivel but not roll back and forward which will cause undue wear to the floor coating - Rex Castors supply these;
- Be careful when moving heavy furniture or appliances. Lift if possible or slide them gently over the floor using a clean piece of upturned carpeting or felt;
- Trim your dog's claws to help avoid scratches and gouges;
- Compressed Bamboo is very dent resistant, but take due care when walking on your floors with high heels, that they are always in good repair or where in doubt avoid;
- Don't use wax, oil, soap or other household cleaners on pre-finished floors. We only recommend the use of **Bona Wood Floor Cleaner** for cleaning of the floors and **Bona Freshen Up** to be used periodically after a clean to 'freshen up' and maintain the lustre in your floor's coating.

### Managing the effects of our sun's UV rays

The Polyurethane finish is UV cured, but it's possible that colour may change over time, due to the amount of UV in the NZ environment. Unlike old-fashioned solvent-based coatings which can darken or turn yellow almost immediately, waterbased polyurethanes are a huge advance; however the usual common sense precautions we take against our harsh sun should apply. In areas exposed to direct sunlight, like with any other wood, carpet or tiled flooring; UV protection to the windows, curtains or blinds are recommended and also to avoid placing rugs, pot plants, etc on the floor as these will leave obvious marks when removed. If there is a colour change it is minimised visually, by allowing the floor an equal and even gradual change.

### Scratch Repair

Although scratch resistant, nothing is scratch proof and scratches will inevitably occur, so here's what to do:

- *Compressed Natural Bamboo*: Use Alfa One Rice Bran Oil Spread (from supermarket deli), rub into scratch, remove excess. Alternatively use Briwax Wax stick - Antique Pine (see [www.briwax.co.nz](http://www.briwax.co.nz) for stockists) or Scratch Fix Pen (we stock these);
- *Compressed Coffee, Mocha & Antico Bamboo*: Antiquax Brown Wax (available at Hammer Hardware stores); or Alfa One Rice Bran Oil Spread (from supermarket deli), rub into scratch, remove excess – alternatively use a Scratch Fix Pen (we stock these);
- *Compressed Ristretto*: Antiquax Brown Wax, dark brown or black felt tip pens – or a Scratch Fix Pen (we stock these);

*Failure to comply with maintenance guide & installation instructions will invalidate your warranty*

**We sell all the cleaning products and mops required, please contact us to order:**

<b>CLEANER</b>	<b>Description</b>	
BONA Cleaner Spray	BONA WOOD FLOOR CLEANER SPRAY ready to use floor cleaner	1 litre
BONA Cleaner Concentrate	BONA CLEANER concentrate - makes up to 50 litres of wood floor cleaner	1 litre
BONAFRESH	BONA FRESHEN UP - used after cleaning as a care maintenance every 6 to 12 months to help maintains floor coatings lustre	1 litre

### MOPS

MICROMOP	BROWNS Dynamic dust duo Microfibre - loop pile for sweeping, microfibre for washing, plus pole	3 pieces
BROWNS Pad Refill	Loop Pile or Washing Microfibre	1 piece
BONA Spray Mop	Mop with super handy built in spray canister and detachable cleaning pad	
BONA Mop Refill	Extra mop pad for Spray Mop	1 piece

### FELT SLIPSTICK

<b>FE CB071</b>	16 assorted round felts, a blanket felt & 8 felt strips	beige
<b>FE CB011</b>	19mm round felts – 20 per pack	beige
<b>FE CB013</b>	25mm round felts – 19 per pack	beige
<b>FE CB017</b>	38mm round felts – 12 per pack	beige
<b>FE CB 041</b>	felt strips 13 x 67 mm – 16 per pack	beige
<b>FE CB061</b>	felt blanket 114 x 152mm – 2 per pack	beige

**Scratch Fix Pens** are the perfect touch up pen for anyone wanting to tidy up and do minor repairs on any timber floor available in light brown, medium brown, dark brown, red brown & black brown